

CORE COMPETENCIES

Our areas of expertise in ERP solutions field are largely divided into four groups. We are recognized by our customers for the solutions we have delivered in:

- retail & wholesale
- distribution & warehousing
- professional services
- utilities
- food & beverages
- manufacturing

AWARDS AND CERTIFICATES

- Microsoft Partner of the Year
- Microsoft Customer Excellence Award
- Microsoft Dynamics President's Club Member
- Microsoft GOLD Partner Enterprise Resource Planning
- LSRetail Gold Partner

Want to know more?

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CUSTOMER PORTFOLIO

- Elering
- Premia Foods
- Ramirent
- Connecto Eesti
- MDC MAX Daetwyler
- YIT
- Kapitel
- Rahva Raamat
- Klick
- Logistika Pluss
- United Motors
- Ehituse ABC
- R-Kiosk
- Tridens
- HKScan
- Lincona
- Tallinna Ülikool
- Tallinna Küte
- Elisa
- Assa Abloy
- TransferWise
- PR Foods
- Utilitas
- Eesti Pandipakend
- and many more

We love our job and we exude passion for Enterprise Resource Planning solutions and customer satisfaction.

WHAT DO WE DO?

Our mission is to consult and deliver **Enterprise Resource Planning (ERP), BI and HRM solutions** that create competitive advantages.

We respect and honor the trust given to us by our customers and we deliver changes, innovation and new business processes to achieve the maximum effect of ERP implementation.

For us it is a matter of pride to deliver a solution that enables our customers to be among the most competitive companies in their field. In close co-operation with our clients, we are determined to give our maximum efforts to achieve their goals.

We are deeply grateful for the approximately 500 enterprises all over Europe and for over 5000 Microsoft **Dynamics NAV and Dynamics 365 Business Central** users who have chosen us to be their partner.

BCS Itera is a leading ERP solutions company in Estonia and the Baltics. We are very proud that many companies, who are recognized as the most competitive and successful in their field, are our long-term partners and customers.

Our expertise in ERP solutions based on the Microsoft Dynamics 365 Business Central can broadly be divided into four groups: we are recognized by our customers for the solutions we have delivered in the **wholesale and retail, business services, utilities, and manufacturing** areas.

BCS Itera is an official **Microsoft Business Central and LSRetail** localization partner.

WHAT DO WE DREAM ABOUT?

We place all our efforts into being the most influential and fastest-growing ERP solution and consultancy partner for our partners in the business software market.

In other words, our ambition is to be the **smartest**, the **fastest** and to deliver the **highest-quality service** to our customers.

WHAT ARE OUR VALUES?

We deliver what we promise — we set a goal, we deliver our promises, we are an efficient team.

Teamwork — we are open-minded people, who respect and trust each other. The customer is one of our best teammates.

Professionalism — we appreciate development, quality, innovation and knowledge sharing.

Commitment — we are passionate about the delivery of ERP solutions.

OTHER ACTIVITIES

Äri IT magazine - BCS Itera publishes 'Business IT' semi-annually, a well-known and recognized ERP and IT magazine, created in close co-operation with our customers and partners. The main keywords for the content are customer stories, highlights of the ERP solutions and business world trends.

Read more from our customer stories from itera.ee.