# Uptime

## CORE COMPETENCES
Uptime can offer services that cover full life cycle of the software from analysis to support.

**Experience in different sectors and Solutions:**
We are not focused on only one isolated solution or problem at a time, our experience in different fields enables us to have a broader look and find solutions to more complex problems.

**Industry competence:**
We have a long and thorough experience in our focus industry sectors. Our specialists focus on solving business issues instead of focusing only on technical aspects of solutions.

## CUSTOMER PORTFOLIO
**Media, periodicals:**
• Äripäev
• Delovoi Peterburg (Bonnier AB)
• Schibsted Media Group
• Expresspost
• Omniva
• United Magazines

**Telecom sector:**
• Elisa

**Financial sector:**
• Swedbank
• Estonian Bank
• Kredex
• Nordea

**Service sector:**
• G4S
• ABB
• Stoneridge
• ViaHansa
• Estonian Railways
• Motor Group

**Public sector:**
• Enterprise Estonia
• Estonian Ministries of Justice, Finance, Social Affairs and Agriculture
• State Chancellery
• Estonian Police

**Want to know more?**

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# BUSINESS OVERVIEW:

## uptime
IT WORKS

Uptime (LLC) is an European management-owned company founded in 1992.

We focus on solving business needs as a strategic partner by offering full scope of IT services such as Software Development, Search and Big Data solutions, ICT Maintenance Services, Mobile and Cloud Solutions.

Our portfolio includes analysis, consulting, engineering and implementation, training and support. We also provide application and product life-cycle management services around business critical (legacy) systems.

We help our customers to increase their profits by facilitating their working processes and foreseeing the potentially profitable new methods. We find it important to assure that the provided software would have high quality, reliability and efficiency. Our quality control system is ISO 9001:2008 certified since 2004.

Uptime today has offices in Estonia, Norway, Sweden, Switzerland and Macedonia. We employ over 100 top specialists with high cross-industry competence, having long and thorough experience in Microsoft .Net, Oracle, Delphi, Java, Microsoft SharePoint and Office 365 programming, maintenance and support, also search technologies such as elasticsearch, Solr, Neo4j, Google, and Linux technologies like Apache, PHP and PostgreSQL.

## OUR SERVICES
• **Software development,** application maintenance and systems support (tailor-made and customer-specific solutions)
• **Search and Big Data solutions** (solutions based on different search technologies like elasticsearch, Solr, Neo4j etc.)
• **IT-outsource services** (systems architecture, development and maintenance, solutions implementation and administration)
• **Collaboration and document management systems** (solutions and custom developments based on Microsoft SharePoint and Office 365)
• **Mobile and Cloud Solutions** (mobile application development, cloud based software development, Office 365 development, integration and implementation)

## AWARDS, CERTIFICATES
• Microsoft Partner Gold — Portals and Collaboration
• Microsoft Partner Silver — Midmarket solution provider
• Microsoft Partner of the Year Estonia (2013)
• Oracle Silver Partner
• Neo4j Solution Partner
• Estonian Gazelle Company 2015 and 2016
• ISO 9001:2008

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